

牙科輔助人員工作情況和需求之調查

口腔保健和牙科醫療的工作需要有專業人員幫忙牙醫師來推動，才能提昇醫療品質和效率。但目前台灣沒有牙科輔助人員 (dental auxiliaries) 的相關規定或條文限制，因此引發本研究動機。本研究以參加助理研習班的學員為對象，採用問卷調查法，旨在了解輔助人員目前工作的狀況和本身自我設定的角色功能，並了解其對專業訓練的需求。本研究完成問卷者共有 145 位，其中專職牙科輔助人員有 132 位 (90.41%)；兼職牙科輔助人員有 13 位 (9.58%)。平均一天工作的時數達 7.80 ± 1.85 小時，主要工作為臨床跟診工作。有進修意願者佔 95.80%，以二技為優先進修學制。本研究認為牙科輔助人員的角色功能應由傳統的臨床醫療輔助擴展至口腔健康促進，來提升醫療服務的深度和廣度。本研究結果可以提供各界了解牙科輔助人員的工作情形及需求，來安排擬定牙科輔助人員和牙科衛生師職前、在職訓練，並提供各界參考使用。

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The Investigation of Work Situation and Demend for Dental Auxiliaries

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Up to now, there has been no regulation or policy for dental auxiliaries in Taiwan. However, in oral health promotion and dental treatments, dental auxiliaries are needed to improve the quality and efficiency of dental service. These issues triggered the authors' motivation for this study. A questionnaire was used to record the work situation, role and function, and the demands of work of the studied subjects. One hundred and forty-five females in the classes of dental auxiliary training participated in this study. These included 132 (90.41%) were full time auxiliaries and 13 (9.58%) were part time auxiliaries. The mean working hours was 7.8 (± 1.85) hours. Clinical work took the major work. A majority (95.80%) of assistants desired advanced training, and two-year university was their first choice. In the study, the dental auxiliaries considered their role and function should be expanded from "clinical assistance" oriented to "oral health promotion" in order to promote the width and depth of dental service. The results from this study can provide institutions a reference for the training of dental auxiliaries.

Keywords : dental auxiliary, work situation, demends of work

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